

Mohawk Finishing Products December 2017

VISIT US AT OUR WEBSITE www.mohawkfinishing.com

Please take a moment to read through this newsletter to find out what's going on at Mohawk.

New Products/Colors

Mohawk has added new colors to many of our current product categories.

Click on New Products to see our new product colors.



Mohawk FY 2017 Salesperson of the Year and Distributor of the Year

Joel Rago - Mohawk's Salesperson of the Year - FY 2017 Mohawk Finishing Products, Division of RPM Wood Finishes Group, Inc. has recently announced Joel Rago as its' FY 2017 Salesperson of the Year. This award is the top honor among Mohawk Sales Representatives.

Joel is from Dacula, Georgia and has been with Mohawk Finishing Products for 23 years. Joel was chosen for this award to honor his commitment to Mohawk, excellence in customer service and performance in all facets of the Mohawk business.



L-R - Dean Cardin, Joel Rago, Steve Cash

Helm Paint & Supply Inc. - Mohawk's Distributor of the Year - FY 2017

Mohawk Finishing Products is please to announce Helm Paint & Supply Inc., located in New Orleans, Louisiana as the Distributor of the Year for our fiscal year that ended May 31, 2017.

This award recognizes Helm Paint & Supply Inc., as the top distributor for their sales performance and their support of the Mohawk Distributorship Program to our mutual customers. Helm Paint & Supply Inc.'s, growth is a reflection of their desire to be one of the best suppliers in the industry.



L-R - Dean Cardin, Ronnie Helm, Joev Helm, Steve Rorex

Mohawk Employees of the Month

Read below to find out about our most recent Employee of the Month recipients.

August 2017 - Jordan Taylor

Jordan began his career with the RPM Wood Finishes Group in September of 2016 with the IT Tech Support Group. He quickly earned the reputation of someone that is very responsive and customer service oriented.

His proactive approach to providing a high level of customers support and service is greatly appreciated by all that he supports.



Jordan can always be counted on to set the right example for all employees to follow. He is a role model and a valued member of the Mohawk Team.

October 2017 - Patricia Strother

Patricia began her career with Mohawk Finishing Products in November of 2000 as a Mohawk Customer Service Representative. She quickly earned the trust and respect of her customers and the Mohawk Sales Representatives that she worked with. Patricia was named Mohawk's Customer Service Representative of the Year in Fiscal Year 2002.

Patricia specializes in providing our customers with extraordinary service and is frequently recognized by her customers and the Mohawk Field Sales Representatives that she works with. Her organizational and follow up skills enable her to exceed customer expectations.

Patricia is a great role model for all to follow as she works very hard to ensure that our customers' needs are satisfied.

November 2017 - David Fifield

Dave began his career with the RPM Wood Finishes Group / Mohawk Finishing Products on June 5, 2017 as an IT Applications Developer. In his short time with the company, Dave has earned the reputation as a "go to" guy and is always willing to work closely with others to accomplish the desired results.

He has worked closely with the Mohawk Customer Service Team on multiple projects and has been key in resolving issues that have been identified. Dave is always eager to gain a full understanding of the issues / projects in order to deliver the desired results. Upon completion of his projects, he proactively teaches and trains those using the applications how they are best used, which makes the job of those

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# **COMMUNITY SERVICE EVENTS**

using the applications easier and more effective.

#### Stuff the Bus

During the month of August RPMWFG/Mohawk partnered with United Way and other businesses to "Stuff the Bus" for kids going back to school this year. We are dedicated to making sure that students in our school systems have the tools they need to be academically successful.



### **Hurricane Harvey**

Throughout September & October RPMWFG/Mohawk graciously donated money and much needed everyday supplies for the communities that were left with nothing due to the Hurricane Harvey disaster.

#### **Food Drive for the Hickory Soup Kitchen**

During the month of September RPMWFG/Mohawk participated in a much needed food drive for the Hickory Soup Kitchen. Hickory Soup Kitchen is the only soup kitchen in Hickory, NC, and they serve an average of 215 people 325 plates of food daily plus provide safe shower facilities, take home groceries, and much more.



#### **Community Blood Drive**

On Wednesday, October 18, 2017, RPMWFG/Mohawk employees participated in another successful blood drive for the Community Blood Centers of the Carolinas. Every drop stays here, saving local lives. This is a very popular event for our company!



Be on the lookout for next quarter how we will be giving back to our community.

**Mohawk Trade Shows** 

Mohawk will be exhibiting at KBIS and Surfaces. Come by and visit us at KBIS and Surfaces and meet with the industry experts.



# January 9-11, 2018 - Booth #W1044

Orange County Convention Center, Orlando, FL



Surfaces 2018 - January 30 - February 1, 2018 - Booth #4378

Mandalay Bay Convention Center, Las Vegas, NV

# **Mohawk Training Workshops**

Mohawk Finishing Products offers professional wood touch up and repair, leather touch up and repair and finishing training workshops to assist everyone from beginners to business owners.

Let us professionally train you and your personnel using the most up to date touch-up and repair techniques for wood and leather offered in the industry.

Our experienced instructors will work with each student to insure that upon completion of the workshop they will have achieved the repair techniques needed to enhance your business.



#### **Workshop Dates and Locations**

#### Wood

Indianapolis, IN January 9-10, 2018 Wallingford, CT January 30-31, 2018 Columbus, OH February 6-7, 2018 Itasca, IL February 27-28, 2018 Oklahoma City, OK March 27-28, 2018 Portland, OR April 3-4, 2018 April 10-11, 2018 Waltham, MA Tukwila, WA May 1-2, 2018 Waterford, MI May 8-9, 2018 Dulles, VA May 22-23, 2018



#### **Leather**

Wallingford, CT
Oklahoma City, OK
Dulles, VA
Tukwila, WA

Wallingford, CT
February 1-2, 2018
March 29-30, 2018
May 24-25, 2018
August 15-16, 2018

Register on our site and learn how to repair leather furniture, repair furniture scratches, repair cabinet scratches and dents and much more at <a href="https://www.mohawkfinishing.com">www.mohawkfinishing.com</a> or contact Customer Service at 800-545-0047.





# Workshops:

\$20 Discount Each for 2 or more people \$75 Discount for Registering 30 days in advance

## **Ordering**

Order featured products or any of our products by contacting:

- Your Mohawk Sales Representative
- Mohawk Customer Service Phone 800-545-0047
- Our website <u>www.mohawkfinishing.com</u>

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